

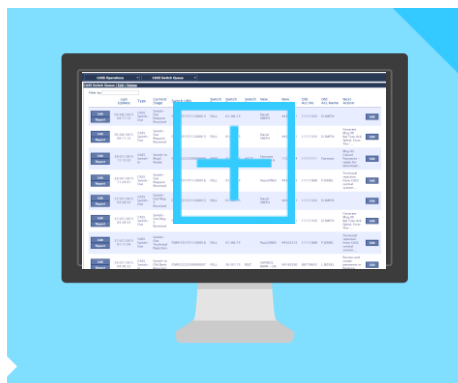
Product Focus

CASS



Current Account Switching Service

A comprehensive interface solution



The WILFr platform offers full integration with the Current Account Switching Service (CASS) and your banking system. The CASS capability has been created to allow banks to offer this service to customers who wish to switch their current account from another bank. It has been developed with the aim to make the process simple and reliable and to integrate seamlessly with your existing banking system. Utilising the WILFr Workflow module, our CASS solution incorporates all the actions and events that occur during the switch process, with the added benefit of extensible reporting.

- ✔ **Supports Full and Partial account switching, in and out of the Bank.**
- ✔ Import and Export switch messages from the CASS central server.
- ✔ Inbuilt validation against ISO20022 schema/message specification.
- ✔ Integration with core Banking system to remove user data entry errors.
- ✔ Configurable workflow process for custom security and auditing.
- ✔ Provides historic view, account lookup and comprehensive reporting.
- ✔ An administrator level tool is available to deal with external events not covered by messages.
- ✔ Full support for technical rejections, customer rejections and switch warnings.
- ✔ Support for routing the payments/balance transfer to a suspense account.